



# Behavioral Health System of Care Workgroup

September 26, 2019

*Purpose: To synthesize principles and build consensus around design components for a system of care.*

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# Meeting Schedule

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- **Meeting 1**

~~Date: Wednesday, July 31~~

~~Time: 9:00 a.m. to 12:00 noon~~

~~Meeting Room: L3~~

~~Orientation~~

- **Meeting 2**

~~Date: Thursday, August 22~~

~~Time: 9:00 a.m. to 12:00 noon~~

~~Meeting Room: L1~~

~~Discuss Principles~~

- **Meeting 3**

Date: Thursday, September 26

Time: 9:00 a.m. to 12:00 noon

Meeting Room: L4

Consensus on Principles

- **Meeting 4**

Date: Wednesday, October 23

Time: 9:00 a.m. to 12:00 noon

Meeting Room: L2

Discuss Options

- **Meeting 5**

Date: Thursday, November 21

Time: 9:00 a.m. to 11:00 a.m.

Meeting Room: L2

Consensus on Options

- **Meeting 6**

Date: Monday, December 16

Time: 1:00 p.m. to 3:30 p.m.

Meeting Room: L4

Report and Next Steps

# *Steering Committee Update*

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# *Discussion: Principles*

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# Three Core Principles

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- Quality Integrated Care Management
- Cost Management
- Access to Behavioral Health Services through Provider Management & Network Adequacy

# Principles Distillation Process

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- Collected feedback from Workgroup and Discussion Group
- Staff working sessions to condense
- Definitions list in progress

# Quality Integrated Care Management

Person- / Community Centered / Family Focused	Quality / Effectiveness of Care	Oversight and Accountability	Data Sharing Clinical Outcomes Process Measurement	Parity
Engage Participants in Treatment & Recovery Process	Measure Outcomes: Person-centered, evidence-based	Clearly-Defined Hand-off Responsibilities	Optimize Data Flows to Promote Care Coordination	Comply with Federal and State Law
Least Restrictive Treatment Environment	Case Management and Discharge Planning – ASO, MCO, Locals	Navigation Assistance Across Continuum	Maintain Participant Confidentiality	BH to have Equal Priority with Physical Health
	Chronic Disease Management Model	Transparent Oversight	Provider Access to ASO Data	
	Early Detection/ Time-Limited Intervention	Facilitate Coordination of Agencies, ASO, Locals		
	Interrelationship between Physical and Behavioral Health	Ensure Care Coordination Across Systems		
	Integrate SUD and Mental Health Treatment			

# Cost Management

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- Shared deliverables for health outcomes – ASO, MCOs, Locals
- Reduce behavioral and physical health costs
- Manage high utilizers
- Incentivize positive clinical outcomes
- Incentivize communication – providers & payers

# Access to Behavioral Health Services through Provider Management & Network Adequacy

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- Minimize duplicative overhead on providers
- Ensure providers are clinically competent
- Align physical network requirements with behavioral health resources
- Right mix of provider types & geography
- Accommodate both facilities and independent practices
- Grievance and appeals process

# *Discussion: Current System Flow Chart*

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# *Public Comment*

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# Next Meeting

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- Meeting 5  
October 23, 2019  
9:00 AM through 12:00 PM  
Department of Health, L2